

## WELCOME TO MOUNT RAINIER NATIONAL PARK!

Thank you for your interest in working at beautiful Mount Rainier National Park! A season (or longer!) working at any national park can be a life-changing experience, and we are confident that Rainier Guest Services and Mount Rainier have many special things to offer you.

*The tallest volcano and the most glaciated mountain in the continental United States. World-famous fields of wildflowers. Record-breaking snowfall. Over two hundred miles of hiking trails. At least 150 waterfalls. Many dozens of beautiful alpine lakes. Old growth forest groves. All of these can be yours to explore.*

Rainier Guest Services operates Paradise Inn, Jackson Visitor Center, National Park Inn, and Sunrise Day Lodge as an authorized concessioner of the National Park Service. Jobs are available in culinary, food service, gift shops, lodging, and support positions.

If you are looking for employment working on trails, in campgrounds, or at the entrance stations, you need to apply with the National Park Service.

Applicants are considered for all positions based on abilities, skills, and knowledge, and without regard to race, color, national origin, religion, gender, age, marital or veteran status, physical or mental disability. Applicants must be at least 18 years of age when reporting for work to live in company-provided housing. All employees must show proof of eligibility to work in the United States upon arrival to the park.

### WHAT IS IT LIKE TO WORK HERE?

Paradise Inn and Jackson Visitor Center are at 5,400 feet elevation, Sunrise Lodge is at 6,400 feet. This can affect heart and respiratory conditions.

Due to abundant snowfall, deep snow on the ground is not uncommon in May and sometimes into June. It can snow anytime of the year. Summer temperatures are typically moderate.

Employees work in a rustic mountain environment over 60 miles from a major city. Modern services are limited. Cell phone signals are non-existent, and wi-fi is much slower than outside the park. Housing is basic, with several employees sharing each dorm room.

For many, these factors are part of the attraction. Please consider whether this lifestyle is for you.

The rewards include amazing hiking and backpacking, photo opportunities around every corner, a chance to experience a different pace of life, the opportunity to make lifelong friends from around the world, and the joy of living for months in a place that most only dream of visiting for a day or so.



### WE DRUG TEST!

We are committed to providing a drug-free workplace in accordance with the Drug-Free Workplace Act of 1988. You will be tested for drugs when you arrive, and random tests are performed throughout the season. A positive test or refusal to be tested will result in termination of your employment.

## WHEN ARE YOU AVAILABLE?

Our main operating season is mid-April through early to mid-October. Please be specific and accurate when completing the application as those dates play a role in whether you are considered for a position. If you are offered a position, you will sign an offer letter with agreed-upon dates of employment.

If you can work the entire season, or either the opening or closing of the season, you have a much greater chance of being offered a position. Sunrise employees are expected to work the entire season, late June to early September.

## WHAT POSITION ARE YOU LOOKING FOR?

We hire for a variety of positions during the summer season. Please see our employment website for a list of positions we are currently hiring for.

Jackson Visitor Center and Ashford Warehouse positions need to be filled from mid-April to mid-October. Paradise Inn needs to be staffed from mid-May to early October. National Park Inn is open year round, with summer positions from the middle of May to early October. Sunrise Lodge has the shortest season, typically late June to early September.

Again, the better your ability to match these dates of operation, the better your chances of being offered a position.

## WORK SCHEDULES

Due to the nature of our business, all employees are expected to work weekends and holidays.

Although we hire you for a specific position, everyone is expected to be willing and able to assist in any other department. Hospitality is about helping each other!

We are unable to guarantee hours; employees typically work 35-40 hours per week.



## THE APPLICATION PROCESS

Due to the volume of applications we receive, we may not be able to contact every applicant individually.

If you are being considered we will contact you for a phone interview. If you are selected you will receive an Employment Agreement via email.

To increase your chances of being hired

- Fill out the application completely and accurately
- Show the exact dates you are available
- Be realistic about your job choices

## GETTING HERE

If you don't live in the Pacific Northwest, please consider the costs of transportation here. We do not pay or reimburse employees for travel to or from the park. Employees without their own vehicle need to transport themselves to Seattle or Seattle-Tacoma International Airport, where we have two pickup locations. Employees who work through the dates agreed to on their Employment Terms will be transported back to Seattle free of charge.

If you are selected for a position, we will email you an information packet detailing the arrival process.

## RECREATION AND ACTIVITIES



The possibilities for outdoor recreation are incredible, with hiking, backpacking, climbing, fishing, and photography being popular outdoor pursuits. Year-round skiing and snowboarding is available to those able to hike to the snowfields. Nearby lakes outside the park offer opportunities for kayaking, canoeing, and swimming.



Housing staff provides activities throughout the season to meet many interests, including movie nights, ping pong tournaments, Seattle Mariners games, 4th of July fireworks viewing, and day trips to Mount St. Helens National Park.

## APPEARANCE AND UNIFORM STANDARDS

Uniforms are provided to all hourly employees at no cost, except for shoes, which employees must provide.

In order to provide excellent service to our guests, we insist that all employees maintain a clean and neatly groomed appearance while on the job.

- Hair styles must neat and conservative
- Hair must be a natural color (need not be your own natural color, but a color that is natural)
- Perfume, cologne, facial jewelry, and bracelets may not be worn while in uniform
- Black socks must be worn
- Uniform shirts must be appropriately buttoned—all buttons but the top one



### Male employees

- Those not in public contact positions may have longer hair if kept neatly contained in a ponytail, hat, or net
- Earrings are not allowed while on duty
- Well-groomed beards, mustaches, and goatees are acceptable upon approval by Operations Manager or Human Resources Manager
- Facial hair may not be grown during the season; men arriving without a beard, mustache or goatee may not grow one during the season
- Must shave daily

### Female employees

- Makeup worn must be discreet and conservative
- One pair of small earrings may be worn while on duty
- If a skirt is worn, it must be at least knee-length and nylons must be worn

## APPROPRIATE FOOTWEAR

### Great choice



### Not acceptable



### Food/culinary/restaurant employees

- “Slip resistant” soles are required for use in these areas
- Shoes must be black closed-toe and closed heel
- The following brands are approved by Rainier Guest Services: Safetrax, Safe T Step, Shoes For Crews, Skidbusters, TX, Lehigh

### Maintenance employees

- Sturdy, supportive hiking style shoes/boots
- Single color – black or brown

### All other employees

- Black leather/faux leather, closed-toe and closed-heel
- Comfort is important but they must be work-appropriate as well

## DEEP FACT...

The Paradise area at Mount Rainier is one of the snowiest places on the planet. In March 1955, 357 inches (907 cm) fell in one month! For decades it held the world record for most snow in one year of 1122 inches (2850 cm). The new record is now held by Mount Baker in Washington, at 1140 inches (2896 cm).

## HOUSING INFORMATION

Rustic dorm rooms with 2-4 people each are available through payroll deduction at a cost of \$40/week. Some employees live in 6 person rooms at a cost of \$30/week. Free laundry facilities are provided.

As there are no cooking facilities, everyone living in housing inside the park is required to be on the meal plan and will eat in our Employee Dining Rooms. Exceptions are not granted. The meal plan is \$55/week.



Guide House Lounge

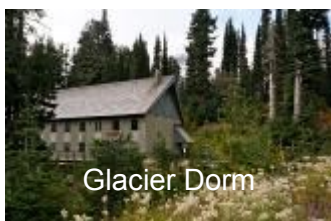
Please note that strict vegetarian diets are difficult to accommodate.

Pets are not allowed in any employee housing.

*Paradise area* (Paradise Inn and Jackson Visitor Center) housing is dormitory-style, with rooms holding from two to six employees. Mix of private and common-area bathroom.



Guide House Room



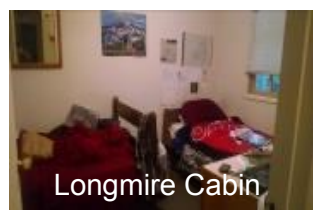
Glacier Dorm



Glacier Dorm Room



Guide House View



Longmire Cabin

Employees living in *Longmire* (National Park Inn) will be placed either in park service cabins that hold 4 people each (2 per bedroom) or in an RV in the campground.

*Sunrise* housing is dorm rooms on the top floor of the lodge, with common area bathrooms.

### Have your own RV?

We can accommodate self-contained RV units at two locations.

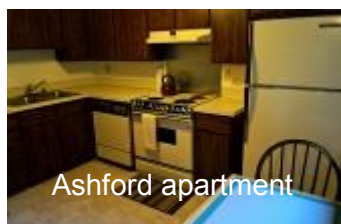
*Ashford*: Located next to our offices just outside the park in a quiet and scenic location. 13 sites on cement pads. \$60/week per site. Includes full hook ups: water, sewer and electric (35 amps). Free Wi-Fi, garbage and laundry facility.

*Longmire*: Located within the park near National Park Inn. All sites in this beautifully wooded campground have soil pads. Includes garbage, water, sewer and electric on site. Wi-Fi and laundry facilities 1/2 mile away. \$25/week. Sites are small so cannot accommodate large RV's. Number of sites varies by year but we typically have 6-8 available for our employees.

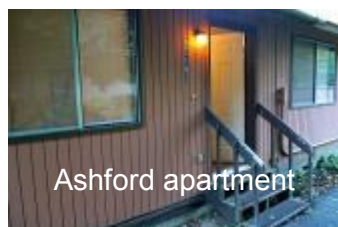
Well-behaved cats and dogs less than 30 pounds are allowed but must be on a leash whenever outdoors, may not be left outside unattended, and must be cleaned up after. Limit of one pet per RV space.

*Ashford* housing is apartments, with 3-5 people sharing an apartment. These units have full kitchens. Meals are not provided. Typically provided only to employees with their own vehicle (for access to groceries).

A fitness center is available at Longmire for a \$10 per season fee



Ashford apartment



Ashford apartment

